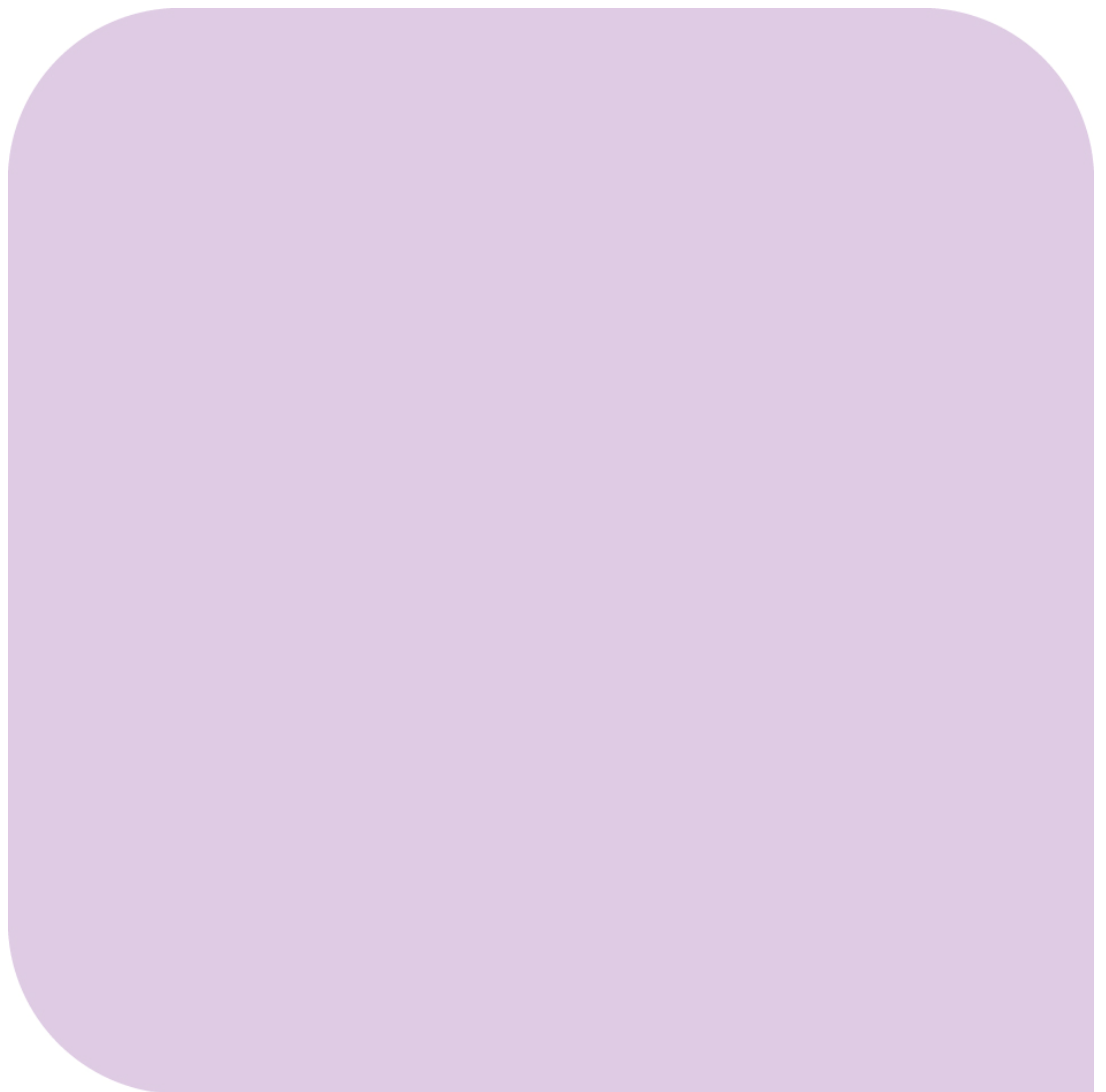


Social Care Online: Topic tree (hierarchical)



1 benefits and personal finance

- 1.1 . benefits
 - 1.1.1 . . attendance allowance
 - 1.1.2 . . cash assistance
 - 1.1.3 . . council tax benefit
 - 1.1.4 . . disability living allowance
 - 1.1.5 . . housing benefit
 - 1.1.6 . . incapacity benefit
 - 1.1.7 . . supplementary benefits
 - 1.1.7.1 . . . social fund
 - 1.1.8 . . tax credits
- 1.2 . pensions
 - 1.2.1 . . occupational pensions
 - 1.2.2 . . personal pensions
 - 1.2.3 . . state retirement pensions
- 1.3 . personal finance
 - 1.3.1 . . debt
 - 1.3.2 . . expenses
 - 1.3.2.1 . . . living expenses
 - 1.3.2.2 . . . travel expenses
 - 1.3.3 . . income
 - 1.3.3.1 . . . low income
 - 1.3.4 . . payments
 - 1.3.4.1 . . . allowances
 - 1.3.4.1.1 adoption allowances
 - 1.3.4.2 . . . grants
 - 1.3.5 . . savings
 - 1.3.6 . . wages
- 1.4 . poverty
 - 1.4.1 . . famine

2 criminal justice, law and rights

- 2.1 . abuse
 - 2.1.1 . . adult abuse
 - 2.1.2 . . animal abuse
 - 2.1.3 . . child abuse
 - 2.1.3.1 . . . child neglect
 - 2.1.3.2 . . . child sexual abuse
 - 2.1.4 . . elder abuse
 - 2.1.5 . . emotional abuse
 - 2.1.6 . . financial abuse
 - 2.1.7 . . institutional abuse
 - 2.1.8 . . neglect
 - 2.1.8.1 . . . child neglect
 - 2.1.8.2 . . . self-neglect
 - 2.1.9 . . partner abuse
 - 2.1.10 . . physical abuse
 - 2.1.10.1 . . . female genital mutilation
 - 2.1.11 . . ritual abuse
 - 2.1.12 . . sexual abuse
- 2.2 . crime
 - 2.2.1 . . abduction
 - 2.2.2 . . anti-social behaviour
 - 2.2.3 . . arson
 - 2.2.4 . . murder
 - 2.2.5 . . prostitution
 - 2.2.6 . . riots
 - 2.2.7 . . sexual offences
 - 2.2.7.1 . . . incest
 - 2.2.7.2 . . . pornography
 - 2.2.7.3 . . . rape
 - 2.2.8 . . trafficking
 - 2.2.9 . . violence
 - 2.2.9.1 . . . domestic violence
- 2.3 . crime prevention
- 2.4 . criminal justice
 - 2.4.1 . . compensation
 - 2.4.2 . . crime victims
 - 2.4.3 . . custodial institutions
 - 2.4.3.1 . . . prisons
 - 2.4.3.2 . . . secure accommodation
 - 2.4.3.2.1 . . . young offender institutions
 - 2.4.3.3 . . . secure units
 - 2.4.3.3.1 . . . medium secure units
 - 2.4.4 . . offenders
 - 2.4.4.1 . . . abusers
 - 2.4.4.2 . . . dangerous offenders

2.4.4.3	.	.	.	ex-offenders
2.4.4.4	.	.	.	mentally disordered offenders
2.4.4.5	.	.	.	prisoners
2.4.4.6	.	.	.	recidivists
2.4.4.7	.	.	.	sex offenders
2.4.4.7.1 young sex offenders
2.4.4.8	.	.	.	young offenders
2.4.5	.	.	.	police
2.4.6	.	.	.	prison service
2.4.7	.	.	.	probation service
2.4.8	.	.	.	resettlement
2.4.9	.	.	.	restorative justice
2.4.9.1 reparation
2.4.10	.	.	.	sentences
2.4.10.1	.	.	.	non-custodial sentences
2.4.10.1.1 community service
2.4.10.1.2 diversion
2.4.10.1.3 licence
2.4.10.1.4 probation
2.4.10.1.5 tagging
2.4.11	.	.	.	youth justice
2.4.11.1 youth offending teams
2.5	.	.	.	ethics
2.5.1	.	.	.	accountability
2.5.1.1 public accountability
2.5.2	.	.	.	duty of care
2.5.3	.	.	.	professional conduct
2.6	.	.	.	law
2.6.1	.	.	.	charity law
2.6.2	.	.	.	criminal law
2.6.3	.	.	.	education law
2.6.4	.	.	.	employment law
2.6.5	.	.	.	family law
2.6.6	.	.	.	health law
2.6.7	.	.	.	local government law
2.6.8	.	.	.	mental health law
2.6.8.1 mental capacity
2.6.9	.	.	.	social welfare law
2.7	.	.	.	lawyers
2.8	.	.	.	legal proceedings
2.8.1	.	.	.	care proceedings
2.8.2	.	.	.	court orders
2.8.2.1 anti social behaviour orders
2.8.2.2 care orders
2.8.2.3 detention and training orders
2.8.2.4 emergency protection orders
2.8.2.5 parenting orders

2.8.2.6	.	.	.	referral orders
2.8.2.7	.	.	.	supervision orders
2.8.3	.	.		court reports
2.8.4	.	.		evidence
2.8.4.1	.	.	.	video recordings
2.8.5	.	.		guardianship
2.8.5.1	.	.	.	childrens guardians
2.8.5.2	.	.	.	special guardianship
2.8.6	.	.		law courts
2.8.6.1	.	.	.	Court of Protection
2.8.6.2	.	.	.	Family Courts
2.8.6.2.1	.	.	.	CAFCASS
2.8.6.3	.	.	.	youth courts
2.8.7	.	.		legal aid
2.8.8	.	.		remand
2.8.8.1	.	.	.	bail
2.8.9	.	.		witnesses
2.8.9.1	.	.	.	child witnesses
2.8.9.2	.	.	.	expert witnesses
2.9	.			punishment
2.9.1	.	.		physical restraint
2.10	.			race relations
2.10.1	.	.		racism
2.11	.			rights
2.11.1	.	.		advocacy
2.11.1.1	.	.	.	appropriate adult
2.11.1.2	.	.	.	self-advocacy
2.11.2	.	.		childrens rights
2.11.3	.	.		choice
2.11.4	.	.		citizenship
2.11.5	.	.		disclosure
2.11.6	.	.		discrimination
2.11.6.1	.	.	.	age discrimination
2.11.6.2	.	.	.	organisational discrimination
2.11.6.3	.	.	.	racial discrimination
2.11.6.4	.	.	.	religious discrimination
2.11.6.5	.	.	.	sex discrimination
2.11.7	.	.		diversity
2.11.8	.	.		empowerment
2.11.9	.	.		equal opportunities
2.11.9.1	.	.	.	racial equality
2.11.10	.	.		harassment
2.11.10.1	.	.	.	bullying
2.11.10.2	.	.	.	racial harassment
2.11.10.3	.	.	.	sexual harassment
2.11.11	.	.		human rights
2.11.12	.	.		informed consent

- 2.11.12.1 . . . advance directives
- 2.11.13 . . . privacy
- 2.11.13.1 . . . confidentiality
- 2.11.14 . . . self-determination

3 education, training and employment

- 3.1 . education
 - 3.1.1 . . accreditation
 - 3.1.2 . . adult education
 - 3.1.3 . . educational assessment
 - 3.1.4 . . educational awards
 - 3.1.5 . . educational performance
 - 3.1.6 . . further education
 - 3.1.7 . . health education
 - 3.1.7.1 . . . mental health education
 - 3.1.8 . . higher education
 - 3.1.9 . . inclusive education
 - 3.1.10 . . learning styles
 - 3.1.11 . . life long learning
 - 3.1.12 . . qualifications
 - 3.1.12.1 . . . Diploma in Social Work
 - 3.1.12.2 . . . NVQs
 - 3.1.12.3 . . . Social Work degree
 - 3.1.13 . . schools
 - 3.1.13.1 . . . boarding schools
 - 3.1.13.2 . . . community schools
 - 3.1.13.3 . . . primary schools
 - 3.1.13.4 . . . school attendance
 - 3.1.13.4.1 truancy
 - 3.1.13.5 . . . school exclusion
 - 3.1.13.6 . . . secondary schools
 - 3.1.14 . . sex education
 - 3.1.15 . . social work education
 - 3.1.15.1 . . . curriculum development
 - 3.1.15.2 . . . post qualifying education
 - 3.1.15.3 . . . practice placement
 - 3.1.15.4 . . . practice teaching
 - 3.1.16 . . special education
 - 3.1.16.1 . . . special educational needs
 - 3.1.17 . . students
 - 3.1.17.1 . . . student social workers
 - 3.1.18 . . teaching
 - 3.1.18.1 . . . teachers
 - 3.1.18.2 . . . teaching methods
 - 3.1.18.2.1 distance learning
 - 3.1.18.2.2 e-learning
- 3.2 . employment
 - 3.2.1 . . conditions of employment
 - 3.2.1.1 . . . disciplinary procedures
 - 3.2.1.2 . . . grievance procedures
 - 3.2.1.3 . . . leave

3.2.1.3.1	maternity leave
3.2.1.3.2	parental leave
3.2.1.3.3	paternity leave
3.2.1.4	registration
3.2.1.5	security checking
3.2.1.6	termination of employment
3.2.1.6.1	retirement
3.2.1.6.2	staff resignation
3.2.1.7	working hours
3.2.1.7.1	flexible working
3.2.1.7.2	job sharing
3.2.1.7.3	part time work
3.2.2	labour market
3.2.2.1	child labour
3.2.3	professional associations
3.2.4	sheltered employment
3.2.5	staff
3.2.5.1	consultants
3.2.5.2	professional role
3.2.5.3	temporary staff
3.2.6	supported employment
3.2.7	trade unions
3.2.8	unemployment
3.2.9	whistleblowing
3.3	training
3.3.1	assertiveness training
3.3.2	multi-disciplinary training
3.3.3	parental skills training
3.3.4	social skills training
3.3.5	training materials
3.3.5.1	audio visual media

4 families, children and young people

- 4.1 . babies
 - 4.1.1 . . premature babies
- 4.2 . child care
- 4.3 . child day care
 - 4.3.1 . . after school care
 - 4.3.2 . . child minding
 - 4.3.3 . . nurseries
 - 4.3.4 . . playgroups
- 4.4 . child development
 - 4.4.1 . . adolescence
- 4.5 . child support
- 4.6 . children
 - 4.6.1 . . adopted children
 - 4.6.2 . . boys
 - 4.6.3 . . children in need
 - 4.6.4 . . emotionally disturbed children
 - 4.6.5 . . foster children
 - 4.6.6 . . girls
 - 4.6.7 . . hyperactive children
 - 4.6.8 . . looked after children
 - 4.6.9 . . pre-school children
 - 4.6.10 . . school children
 - 4.6.11 . . vulnerable children
- 4.7 . contact
 - 4.7.1 . . child custody
 - 4.7.1.1 . . . joint custody
- 4.8 . families
 - 4.8.1 . . birth families
 - 4.8.2 . . single parent families
 - 4.8.3 . . step families
- 4.9 . family members
 - 4.9.1 . . grandparents
 - 4.9.2 . . parents
 - 4.9.2.1 . . . adoptive parents
 - 4.9.2.2 . . . birth parents
 - 4.9.2.3 . . . fathers
 - 4.9.2.4 . . . mothers
 - 4.9.2.5 . . . non-resident parents
 - 4.9.2.6 . . . parents with learning disabilities
 - 4.9.2.7 . . . separated parents
 - 4.9.2.8 . . . teenage parents
 - 4.9.3 . . relatives
 - 4.9.4 . . siblings
 - 4.9.4.1 . . . triplets
 - 4.9.4.2 . . . twins

- 4.10 . family relations
- 4.10.1 . . family reunification
- 4.10.2 . . parent-child relations
- 4.10.3 . . step relationships
- 4.11 . parenting
- 4.11.1 . . discipline
- 4.11.2 . . parental responsibility
- 4.11.3 . . parental rights
- 4.11.4 . . parental role
- 4.12 . pregnancy
- 4.12.1 . . abortion
- 4.12.2 . . multiple pregnancy
- 4.12.3 . . teenage pregnancy
- 4.12.4 . . unborn children
- 4.13 . runaways
- 4.14 . wardship
- 4.15 . young adults
- 4.16 . young people

5 government and social policy

- 5.1 . armed forces
- 5.2 . central government
 - 5.2.1 . . Department for Education and Skills
 - 5.2.2 . . Department for Work and Pensions
 - 5.2.2.1 . . . Child Support Agency
 - 5.2.3 . . Department of Health
 - 5.2.4 . . Department of Social Security
 - 5.2.5 . . Office of Deputy Prime Minister
- 5.3 . deregulation
- 5.4 . devolved government
 - 5.4.1 . . National Assembly for Wales
 - 5.4.2 . . Scottish Executive
- 5.5 . economics
 - 5.5.1 . . economic development
- 5.6 . emergency services
 - 5.6.1 . . disaster services
 - 5.6.2 . . emergency health services
 - 5.6.3 . . fire services
- 5.7 . globalisation
- 5.8 . government bodies
 - 5.8.1 . . Childrens Commissioner
- 5.9 . international bodies
 - 5.9.1 . . European Union
 - 5.9.2 . . United Nations
- 5.10 . international relations
 - 5.10.1 . . developing countries
 - 5.10.2 . . terrorism
 - 5.10.3 . . war
- 5.11 . local authorities
 - 5.11.1 . . housing departments
 - 5.11.2 . . leisure services
 - 5.11.3 . . social services
 - 5.11.3.1 . . . adult services
 - 5.11.3.1.1 directors of adult services
 - 5.11.3.2 . . . childrens services
 - 5.11.3.2.1 directors of childrens services
 - 5.11.3.3 . . . directors of social services
- 5.12 . local government
 - 5.12.1 . . local government finance
 - 5.12.1.1 . . . council tax
- 5.13 . policy
 - 5.13.1 . . government policy
 - 5.13.1.1 . . . policy formulation
 - 5.13.1.1.1 social programmes
 - 5.13.2 . . local government policy

- 5.13.3 . . personalisation
- 5.13.4 . . social policy
- 5.14 . politics
- 5.15 . private sector
- 5.16 . privatisation
- 5.17 . public expenditure
- 5.18 . public inquiries
- 5.19 . public sector
- 5.20 . regional government
- 5.21 . social exclusion
- 5.22 . social inclusion
- 5.23 . social welfare
- 5.23.1 . . welfare state
- 5.24 . taxation
- 5.24.1 . . income tax
- 5.25 . voluntary sector
- 5.25.1 . . charities
- 5.25.2 . . voluntary organisations
- 5.25.2.1 . . . volunteers

6 health and health care

- 6.1 . diagnosis
 - 6.1.1 . . screening
- 6.2 . genetics
- 6.3 . health
 - 6.3.1 . . nutrition
 - 6.3.2 . . public health
- 6.4 . health care
 - 6.4.1 . . community health care
 - 6.4.2 . . family planning
 - 6.4.2.1 . . . contraception
 - 6.4.3 . . health visiting
 - 6.4.4 . . intermediate care
 - 6.4.5 . . nursing
 - 6.4.5.1 . . . community nursing
 - 6.4.5.2 . . . learning disability nursing
 - 6.4.6 . . palliative care
 - 6.4.6.1 . . . hospice care
 - 6.4.7 . . primary care
 - 6.4.8 . . private health services
 - 6.4.9 . . short-stay care
- 6.5 . health professionals
 - 6.5.1 . . doctors
 - 6.5.1.1 . . . general practitioners
 - 6.5.2 . . health visitors
 - 6.5.3 . . midwives
 - 6.5.4 . . nurses
 - 6.5.4.1 . . . community nurses
 - 6.5.4.1.1 community psychiatric nurses
 - 6.5.4.2 . . . district nurses
 - 6.5.5 . . occupational therapists
 - 6.5.6 . . physiotherapists
 - 6.5.7 . . speech therapists
- 6.6 . hospitals
 - 6.6.1 . . day hospitals
 - 6.6.2 . . secure hospitals
- 6.7 . medical treatment
 - 6.7.1 . . assisted reproduction
 - 6.7.2 . . dialysis
 - 6.7.3 . . immunisation
 - 6.7.4 . . long term treatment
 - 6.7.5 . . occupational therapy
 - 6.7.6 . . organ transplants
 - 6.7.7 . . physiotherapy
 - 6.7.8 . . short term treatment
 - 6.7.9 . . speech therapy

6.7.10	.	.	surgery
6.8	.		medication
6.8.1	.	.	prescription medicines
6.8.1.1	.	.	tranquillisers
6.9	.		NHS
6.9.1	.	.	health authorities
6.9.1.1	.	.	primary care groups
6.9.1.2	.	.	strategic health authorities
6.9.2	.	.	NHS trusts
6.9.2.1	.	.	care trusts
6.9.2.2	.	.	mental health trusts
6.9.2.3	.	.	primary care trusts
6.10	.		patient administration
6.10.1	.	.	patient admissions
6.10.1.1	.	.	patient readmission
6.10.2	.	.	patient discharge
6.10.2.1	.	.	discharge planning
6.11	.		patients
6.12	.		physical illness
6.12.1	.	.	chronic illness
6.12.2	.	.	diseases
6.12.2.1	.	.	arthritis
6.12.2.2	.	.	bone diseases
6.12.2.3	.	.	cancer
6.12.2.4	.	.	communicable diseases
6.12.2.5	.	.	diabetes
6.12.2.6	.	.	heart diseases
6.12.2.7	.	.	HIV AIDS
6.12.2.8	.	.	Parkinsons disease
6.12.2.9	.	.	sexually transmitted infections
6.12.2.10	.	.	stroke
6.12.3	.	.	disorders
6.12.3.1	.	.	blood disorders
6.12.3.1.1	.	.	sickle cell anaemia
6.12.3.2	.	.	chronic fatigue syndrome
6.12.3.3	.	.	enuresis
6.12.3.4	.	.	foetal alcohol syndrome
6.12.3.5	.	.	hypothermia
6.12.3.6	.	.	incontinence
6.12.3.7	.	.	infertility
6.12.4	.	.	falls
6.12.5	.	.	injuries
6.12.5.1	.	.	back injuries
6.12.5.2	.	.	head injuries
6.12.6	.	.	pain
6.12.7	.	.	terminal illness
6.13	.		substance misuse

6.13.1	.	.	addiction
6.13.2	.	.	alcohol misuse
6.13.3	.	.	detoxification
6.13.4	.	.	drug misuse
6.13.5	.	.	smoking
6.13.6	.	.	solvent misuse

7 housing and environment

- 7.1 . assistive technology
 - 7.1.1 . . alarm systems
 - 7.1.2 . . mobility aids
- 7.2 . buildings
 - 7.2.1 . . building design
 - 7.2.2 . . heating
- 7.3 . environment
 - 7.3.1 . . environmental factors
 - 7.3.2 . . rural areas
 - 7.3.3 . . urban areas
 - 7.3.3.1 . . . inner cities
- 7.4 . home ownership
- 7.5 . homelessness
 - 7.5.1 . . bed and breakfast accommodation
 - 7.5.2 . . temporary accommodation
- 7.6 . housing
 - 7.6.1 . . extra care housing
 - 7.6.2 . . group homes
 - 7.6.3 . . hostels
 - 7.6.3.1 . . . bail hostels
 - 7.6.3.2 . . . probation hostels
 - 7.6.4 . . housing estates
 - 7.6.5 . . refuges
 - 7.6.6 . . rented accommodation
 - 7.6.7 . . retirement communities
 - 7.6.8 . . shared housing
 - 7.6.9 . . sheltered housing
 - 7.6.10 . . shelters
 - 7.6.11 . . social housing
 - 7.6.11.1 . . . housing associations
 - 7.6.11.2 . . . local authority housing
 - 7.6.12 . . supported housing
- 7.7 . housing management
 - 7.7.1 . . eviction
- 7.8 . regeneration
- 7.9 . tenants
- 7.10 . transport

8 living and life events

- 8.1 . attitudes
 - 8.1.1 . . morale
 - 8.1.2 . . parental attitudes
 - 8.1.3 . . public opinion
 - 8.1.4 . . stereotyped attitudes
- 8.2 . emotions
 - 8.2.1 . . grief
 - 8.2.2 . . happiness
 - 8.2.3 . . loneliness
- 8.3 . interpersonal relationships
 - 8.3.1 . . friendship
 - 8.3.2 . . intergenerational relationships
- 8.4 . leisure
 - 8.4.1 . . leisure activities
 - 8.4.1.1 . . . arts
 - 8.4.1.1.1 dance
 - 8.4.1.1.2 drama
 - 8.4.1.2 . . . gambling
 - 8.4.1.3 . . . gardening
 - 8.4.1.4 . . . holidays
 - 8.4.1.5 . . . pets
 - 8.4.1.6 . . . physical exercise
 - 8.4.1.7 . . . play
- 8.5 . life events
 - 8.5.1 . . ageing
 - 8.5.1.1 . . . life expectancy
 - 8.5.2 . . bereavement
 - 8.5.3 . . childbirth
 - 8.5.3.1 . . . stillbirth
 - 8.5.3.2 . . . surrogacy
 - 8.5.4 . . childlessness
 - 8.5.5 . . cohabitation
 - 8.5.6 . . death
 - 8.5.6.1 . . . dying
 - 8.5.6.2 . . . euthanasia
 - 8.5.6.3 . . . mortality
 - 8.5.6.4 . . . sudden infant death
 - 8.5.7 . . divorce
 - 8.5.8 . . loss
 - 8.5.9 . . marriage
 - 8.5.9.1 . . . forced marriage
 - 8.5.9.2 . . . marriage breakdown
- 8.6 . life skills
 - 8.6.1 . . communication
 - 8.6.1.1 . . . communication skills

8.6.1.2	.	.	.	listening skills
8.6.1.3	.	.	.	non-verbal communication
8.6.2	.	.	.	socialisation
8.6.2.1	.	.	.	social skills
8.7	.	.	.	life style
8.7.1	.	.	.	activities of daily living
8.7.2	.	.	.	dependency
8.7.2.1	.	.	.	institutionalisation
8.7.3	.	.	.	independence
8.7.3.1	.	.	.	deinstitutionalisation
8.7.4	.	.	.	independent living
8.7.5	.	.	.	quality of life
8.7.6	.	.	.	religious beliefs
8.7.7	.	.	.	spirituality
8.7.8	.	.	.	standard of living
8.7.9	.	.	.	supported living
8.8	.	.	.	personality
8.8.1	.	.	.	empathy
8.8.2	.	.	.	memory
8.8.3	.	.	.	motivation
8.8.4	.	.	.	personality development
8.8.5	.	.	.	self-concept
8.8.6	.	.	.	self-esteem
8.9	.	.	.	religion
8.9.1	.	.	.	Buddhism
8.9.2	.	.	.	Christianity
8.9.3	.	.	.	Hinduism
8.9.4	.	.	.	Islam
8.9.5	.	.	.	Judaism
8.10	.	.	.	sexuality
8.10.1	.	.	.	homosexuality
8.11	.	.	.	social networks

9 management and organisational development

- 9.1 . financing
 - 9.1.1 . . charges
 - 9.1.2 . . fines
 - 9.1.3 . . fund raising
 - 9.1.3.1 . . . lotteries
 - 9.1.4 . . government grants
 - 9.1.5 . . joint financing
- 9.2 . information and communications technology
 - 9.2.1 . . computers
 - 9.2.2 . . internet
- 9.3 . information services
 - 9.3.1 . . access to information
 - 9.3.2 . . advice services
 - 9.3.3 . . interpreting
 - 9.3.4 . . resource centres
 - 9.3.5 . . translation services
- 9.4 . insurance
 - 9.4.1 . . health insurance
 - 9.4.2 . . professional liability insurance
- 9.5 . management
 - 9.5.1 . . change management
 - 9.5.2 . . collaboration
 - 9.5.2.1 . . . interagency cooperation
 - 9.5.2.2 . . . interprofessional relations
 - 9.5.2.3 . . . joint planning
 - 9.5.2.4 . . . joint working
 - 9.5.3 . . conflict management
 - 9.5.4 . . financial management
 - 9.5.4.1 . . . budgetary control
 - 9.5.4.2 . . . cost effectiveness
 - 9.5.4.3 . . . cutbacks
 - 9.5.4.4 . . . expenditure
 - 9.5.4.4.1 costs
 - 9.5.4.5 . . . resource allocation
 - 9.5.5 . . information management
 - 9.5.5.1 . . . information needs
 - 9.5.5.2 . . . knowledge management
 - 9.5.5.3 . . . management information systems
- 9.5.6 . . leadership
- 9.5.7 . . management operations
 - 9.5.7.1 . . . commissioning
 - 9.5.7.1.1 joint commissioning
 - 9.5.7.2 . . . consultancy
 - 9.5.7.3 . . . consultation

9.5.7.4	.	.	.	decentralisation
9.5.7.5	.	.	.	decision making
9.5.7.5.1 problem solving
9.5.7.6	.	.	.	monitoring
9.5.7.7	.	.	.	performance measurement
9.5.7.7.1 performance evaluation
9.5.7.7.2 performance indicators
9.5.7.8	.	.	.	resource allocation
9.5.8	.	.	.	managers
9.5.9	.	.	.	staff management
9.5.9.1	.	.	.	job satisfaction
9.5.9.2	.	.	.	recruitment
9.5.9.2.1 international recruitment
9.5.9.3	.	.	.	staff appraisal
9.5.9.4	.	.	.	staff development
9.5.9.4.1 staff mentoring
9.5.9.5	.	.	.	staff induction
9.5.9.6	.	.	.	staff retention
9.5.9.7	.	.	.	staff supervision
9.5.9.8	.	.	.	staffing levels
9.5.10	.	.	.	teams
9.5.11	.	.	.	teamwork
9.6	.	.	.	marketing
9.7	.	.	.	media
9.7.1	.	.	.	public relations
9.7.2	.	.	.	publicity
9.8	.	.	.	mixed economy of care
9.9	.	.	.	organisations
9.9.1	.	.	.	organisational culture
9.9.2	.	.	.	organisational development
9.9.3	.	.	.	organisational learning
9.9.4	.	.	.	organisational structure
9.9.4.1 governing bodies
9.9.5	.	.	.	organisational theory
9.9.6	.	.	.	user-led organisations
9.10	.	.	.	planning
9.10.1	.	.	.	objectives setting
9.10.1.1 priorities
9.11	.	.	.	procedures
9.11.1	.	.	.	complaints procedures
9.11.2	.	.	.	contract procedures
9.11.2.1 contracts
9.11.2.2 purchaser-provider split
9.11.2.3 tendering
9.12	.	.	.	quality control
9.12.1	.	.	.	best value
9.12.2	.	.	.	good practice

- 9.12.3 . . inspection
- 9.12.4 . . quality assurance
- 9.12.5 . . regulation
- 9.12.6 . . standards

10 mental health and mental health care

- 10.1 . behaviour
 - 10.1.1 . . aggression
 - 10.1.2 . . behaviour problems
 - 10.1.3 . . challenging behaviour
 - 10.1.4 . . coping behaviour
 - 10.1.5 . . resilience
- 10.2 . mental health
- 10.3 . mental health care
 - 10.3.1 . . care programme approach
 - 10.3.2 . . compulsory detention
 - 10.3.3 . . compulsory treatment
 - 10.3.4 . . dual diagnosis
 - 10.3.5 . . psychiatric care
 - 10.3.5.1 . . . acute psychiatric care
 - 10.3.5.2 . . . psychiatric day centres
- 10.4 . mental health problems
 - 10.4.1 . . anxiety
 - 10.4.2 . . behaviour disorders
 - 10.4.2.1 . . . ADHD
 - 10.4.2.2 . . . Tourettes Syndrome
 - 10.4.3 . . bipolar disorder
 - 10.4.4 . . dementia
 - 10.4.4.1 . . . Alzheimers disease
 - 10.4.4.2 . . . early onset dementia
 - 10.4.5 . . depression
 - 10.4.5.1 . . . post natal depression
 - 10.4.6 . . eating disorders
 - 10.4.6.1 . . . anorexia nervosa
 - 10.4.6.2 . . . bulimia nervosa
 - 10.4.6.3 . . . obesity
 - 10.4.7 . . hypochondriacal neuroses
 - 10.4.8 . . obsessive compulsive disorders
 - 10.4.9 . . personality disorders
 - 10.4.10 . . phobias
 - 10.4.10.1 . . . agoraphobia
 - 10.4.10.2 . . . school phobia
 - 10.4.11 . . psychoses
 - 10.4.12 . . schizophrenia
 - 10.4.13 . . self-harm
 - 10.4.14 . . severe mental health problems
 - 10.4.15 . . suicide
 - 10.4.15.1 . . . attempted suicide
 - 10.4.16 . . traumas
 - 10.4.16.1 . . . post traumatic stress disorder
- 10.5 . mental health services

- 10.5.1 . . child and adolescent mental health services
- 10.5.2 . . community mental health services
- 10.5.2.1 . . . assertive outreach
- 10.5.2.2 . . . community mental health teams
- 10.5.2.3 . . . crisis resolution
- 10.6 . psychiatry
- 10.6.1 . . forensic psychiatry
- 10.7 . psychology
- 10.7.1 . . attachment
- 10.7.2 . . recovered memory syndrome
- 10.7.3 . . self-help
- 10.8 . stress
- 10.9 . therapies
- 10.9.1 . . behaviour modification
- 10.9.2 . . complementary therapy
- 10.9.3 . . life story work
- 10.9.3.1 . . . life story books
- 10.9.4 . . psychotherapy
- 10.9.4.1 . . . art therapy
- 10.9.4.2 . . . behaviour therapy
- 10.9.4.2.1 electroconvulsive therapy
- 10.9.4.3 . . . dance therapy
- 10.9.4.4 . . . drama therapy
- 10.9.4.5 . . . family therapy
- 10.9.4.6 . . . group therapy
- 10.9.4.7 . . . hypnotherapy
- 10.9.4.8 . . . music therapy
- 10.9.4.9 . . . play therapy
- 10.9.4.10 . . . psychoanalysis
- 10.9.4.11 . . . reality therapy
- 10.9.4.12 . . . reminiscence therapy
- 10.9.4.13 . . . writing therapy
- 10.9.5 . . therapeutic communities

11 people, groups and communities

- 11.1 . adopted people
- 11.2 . adults
 - 11.2.1 . . vulnerable adults
- 11.3 . black and minority ethnic people
 - 11.3.1 . . African Caribbean people
 - 11.3.2 . . African people
 - 11.3.3 . . Asian people
 - 11.3.3.1 . . . Chinese people
 - 11.3.3.2 . . . Japanese people
 - 11.3.3.3 . . . Korean people
 - 11.3.3.4 . . . South Asian people
 - 11.3.3.5 . . . Vietnamese people
 - 11.3.4 . . gypsies
 - 11.3.5 . . Hispanic people
 - 11.3.6 . . Irish people
 - 11.3.7 . . mixed race people
 - 11.3.8 . . travellers
- 11.4 . carers
 - 11.4.1 . . young carers
- 11.5 . communities
 - 11.5.1 . . capacity building
 - 11.5.2 . . neighbourhoods
- 11.6 . disabled people
- 11.7 . ethnicity
- 11.8 . gender
 - 11.8.1 . . men
 - 11.8.2 . . women
- 11.9 . groups
 - 11.9.1 . . gangs
 - 11.9.2 . . interest groups
 - 11.9.3 . . peer groups
 - 11.9.4 . . socioeconomic groups
 - 11.9.5 . . support groups
 - 11.9.5.1 . . . self-help groups
- 11.10 . homeless people
 - 11.10.1 . . rough sleepers
 - 11.10.2 . . single homeless people
- 11.11 . housebound people
- 11.12 . indigenous people
- 11.13 . isolated people
- 11.14 . LGBT people
 - 11.14.1 . . bisexual people
 - 11.14.2 . . gay men
 - 11.14.3 . . lesbians
 - 11.14.4 . . transgendered people

- 11.14.4.1 . . . transsexual people
- 11.15 . migrants
- 11.15.1 . immigrants
- 11.16 . missing persons
- 11.17 . multicultural society
- 11.17.1 . . cultural identity
- 11.18 . neighbours
- 11.19 . older people
- 11.19.1 . . very old people
- 11.20 . partners
- 11.21 . population
- 11.21.1 . . demographics
- 11.21.2 . . migration
- 11.21.2.1 . . . immigration
- 11.22 . refugees
- 11.22.1 . . asylum seekers
- 11.22.2 . . unaccompanied refugee children
- 11.23 . residents
- 11.24 . service users
- 11.24.1 . . involuntary clients
- 11.24.2 . . staff-user relationship
- 11.24.2.1 . . . social worker-service user relationship
- 11.24.3 . . user participation
- 11.24.4 . . user views
- 11.25 . survivors

12 physical and learning disabilities

- 12.1 . communication disorders
- 12.1.1 . . speech impairment
- 12.2 . learning disabilities
- 12.2.1 . . autistic spectrum disorders
- 12.2.1.1 . . . Aspergers syndrome
- 12.2.1.2 . . . autism
- 12.2.2 . . Downs syndrome
- 12.2.3 . . Prader-Willi syndrome
- 12.2.4 . . severe learning disabilities
- 12.2.5 . . Williams syndrome
- 12.3 . learning disabilities services
- 12.3.1 . . community learning disabilities teams
- 12.4 . learning disorders
- 12.4.1 . . dyslexia
- 12.5 . mobility
- 12.5.1 . . mobility impairment
- 12.6 . multiple disabilities
- 12.7 . physical disabilities
- 12.7.1 . . cerebral palsy
- 12.7.2 . . cystic fibrosis
- 12.7.3 . . epilepsy
- 12.7.4 . . hereditary chorea
- 12.7.5 . . multiple sclerosis
- 12.7.6 . . muscular dystrophy
- 12.7.7 . . spina bifida
- 12.8 . sensory impairments
- 12.8.1 . . deaf blindness
- 12.8.2 . . hearing impairment
- 12.8.2.1 . . . deafness
- 12.8.3 . . visual impairment
- 12.9 . severe disabilities
- 12.10 . social role valorisation

13 research and evaluation

- 13.1 . evaluation
- 13.2 . outcomes
 - 13.2.1 . . long term outcomes
 - 13.2.2 . . short term outcomes
- 13.3 . research centres
- 13.4 . research design
 - 13.4.1 . . models
 - 13.4.2 . . questionnaire design
 - 13.4.3 . . sampling methods
 - 13.4.4 . . statistical design
 - 13.4.5 . . survey design
- 13.5 . research dissemination
- 13.6 . research ethics
 - 13.6.1 . . research governance
- 13.7 . research implementation
- 13.8 . research methodologies
 - 13.8.1 . . qualitative research
 - 13.8.2 . . quantitative research
- 13.9 . research methods
 - 13.9.1 . . action research
 - 13.9.2 . . case studies
 - 13.9.3 . . comparative studies
 - 13.9.4 . . data analysis
 - 13.9.5 . . data collection
 - 13.9.5.1 . . . diagnostic tests
 - 13.9.5.2 . . . focus groups
 - 13.9.5.3 . . . observation
 - 13.9.5.4 . . . questionnaires
 - 13.9.6 . . descriptive research methods
 - 13.9.7 . . empirical research methods
 - 13.9.8 . . instruments
 - 13.9.9 . . interviews
 - 13.9.10 . . literature reviews
 - 13.9.11 . . longitudinal studies
 - 13.9.12 . . participatory research
 - 13.9.12.1 . . . user led research
 - 13.9.13 . . randomised controlled trials
 - 13.9.14 . . statistical methods
 - 13.9.15 . . survey methods
 - 13.9.16 . . systematic reviews
 - 13.9.17 . . systems analysis
- 13.10 . research skills

14 social care services

- 14.1 . adoption
 - 14.1.1 . . access to birth records
 - 14.1.2 . . adoption agencies
 - 14.1.3 . . inter-country adoption
 - 14.1.4 . . open adoption
 - 14.1.5 . . post adoption services
 - 14.1.6 . . transracial adoption
- 14.2 . adult protection
- 14.3 . after care
 - 14.3.1 . . rehabilitation
- 14.4 . child protection services
 - 14.4.1 . . custodianship
 - 14.4.2 . . investigations
- 14.5 . Childrens Trusts
- 14.6 . community care
 - 14.6.1 . . community care plans
 - 14.6.2 . . meal services
 - 14.6.3 . . outreach services
- 14.7 . counselling
 - 14.7.1 . . bereavement counselling
 - 14.7.2 . . child guidance
 - 14.7.3 . . counsellors
 - 14.7.4 . . helplines
- 14.8 . day care
 - 14.8.1 . . day centres
 - 14.8.1.1 . . . drop-in centres
- 14.9 . family support
 - 14.9.1 . . family centres
- 14.10 . foster care
 - 14.10.1 . . foster carers
 - 14.10.2 . . kinship care
 - 14.10.3 . . private foster care
 - 14.10.4 . . transracial foster care
- 14.11 . holistic care
- 14.12 . home care
 - 14.12.1 . . home help
- 14.13 . informal care
- 14.14 . leaving care
- 14.15 . long stay care
- 14.16 . long term care
- 14.17 . mediation
 - 14.17.1 . . family mediation
- 14.18 . mentoring
 - 14.18.1 . . befriending schemes
- 14.19 . multi-disciplinary services

- 14.19.1 integrated services
- 14.20 placement
- 14.20.1 adult family placement
- 14.20.2 concurrent planning
- 14.20.3 long term placement
- 14.20.4 permanency planning
- 14.20.5 placement disruption
- 14.21 residential care
- 14.21.1 admission to care
- 14.21.2 care homes
- 14.21.2.1 nursing homes
- 14.21.2.2 older peoples homes
- 14.21.3 residential child care
- 14.22 respite care
- 14.23 self care
- 14.24 short term care
- 14.25 social care provision
- 14.25.1 access to services
- 14.25.2 service closure
- 14.25.3 service uptake
- 14.25.4 waiting lists
- 14.26 transitional services

15 social work and social workers

- 15.1 . social care staff
 - 15.1.1 . . care workers
 - 15.1.1.1 . . . care assistants
 - 15.1.1.2 . . . child care workers
 - 15.1.1.3 . . . home care assistants
 - 15.1.1.4 . . . personal assistants
 - 15.1.1.5 . . . social work assistants
 - 15.1.1.6 . . . wardens
 - 15.1.2 . . social care professionals
 - 15.1.2.1 . . . approved mental health professionals
 - 15.1.2.2 . . . social workers
 - 15.1.2.2.1 approved social workers
 - 15.1.2.2.2 community workers
 - 15.1.2.2.3 front line managers
 - 15.1.2.2.4 keyworkers
 - 15.1.2.2.5 medical social workers
 - 15.1.2.2.5.1 hospital social workers
 - 15.1.2.2.6 residential social workers
 - 15.1.2.2.7 school social workers
 - 15.1.2.2.8 social work assistants
 - 15.1.2.2.9 social worker teams
 - 15.1.2.2.9.1 area teams
 - 15.1.2.2.9.2 emergency duty teams
- 15.2 . social work
 - 15.2.1 . . community work
 - 15.2.1.1 . . . community centres
 - 15.2.1.2 . . . community development
 - 15.2.2 . . forensic social work
 - 15.2.3 . . general practice social work
 - 15.2.3.1 . . . general practice attachment schemes
 - 15.2.4 . . medical social work
 - 15.2.4.1 . . . hospital social work
 - 15.2.5 . . patch systems
 - 15.2.6 . . psychiatric social work
 - 15.2.7 . . school social work
 - 15.2.8 . . youth work
- 15.3 . social work approaches
 - 15.3.1 . . anti-discriminatory practice
 - 15.3.1.1 . . . anti-racist practice
 - 15.3.2 . . anti-oppressive practice
 - 15.3.3 . . ecological approach
 - 15.3.4 . . evidence-based practice
 - 15.3.5 . . multicultural approach
 - 15.3.6 . . person-centred approach
 - 15.3.7 . . preventive practice

15.3.8	.	.	psychosocial approach
15.3.9	.	.	reflective practice
15.3.10	.	.	systems approach
15.3.11	.	.	task-centred practice
15.4	.		social work history
15.5	.		social work methods
15.5.1	.	.	assessment
15.5.1.1	.	.	eligibility criteria
15.5.1.2	.	.	needs
15.5.1.2.1	.	.	health needs
15.5.1.2.2	.	.	unmet need
15.5.1.3	.	.	needs assessment
15.5.1.4	.	.	self-assessment
15.5.2	.	.	care management
15.5.2.1	.	.	care planning
15.5.2.1.1	.	.	person-centred planning
15.5.2.2	.	.	child care reviews
15.5.3	.	.	case management
15.5.3.1	.	.	case records
15.5.4	.	.	casework
15.5.4.1	.	.	case conferences
15.5.4.1.1	.	.	family group conferences
15.5.4.2	.	.	case reviews
15.5.4.3	.	.	short-term casework
15.5.5	.	.	community profiling
15.5.6	.	.	discharge
15.5.7	.	.	field work
15.5.8	.	.	groupwork
15.5.8.1	.	.	role playing
15.5.9	.	.	intervention
15.5.9.1	.	.	crisis intervention
15.5.9.2	.	.	early intervention
15.5.9.3	.	.	psycho-social intervention
15.5.10	.	.	interviewing
15.5.11	.	.	referral
15.5.12	.	.	registers
15.5.12.1	.	.	adoption contact registers
15.5.12.2	.	.	child protection registers
15.5.12.3	.	.	sex offenders registers
15.5.13	.	.	risk
15.5.13.1	.	.	risk assessment
15.5.13.2	.	.	risk management
15.5.14	.	.	self-directed support
15.5.14.1	.	.	direct payments
15.5.14.2	.	.	individual budgets
15.5.15	.	.	supervision
15.5.16	.	.	treatment

- 15.5.17 . . workload
- 15.5.17.1 . . . caseload
- 15.6 . social work theories
- 15.7 . sociology
- 15.7.1 . . feminist theory